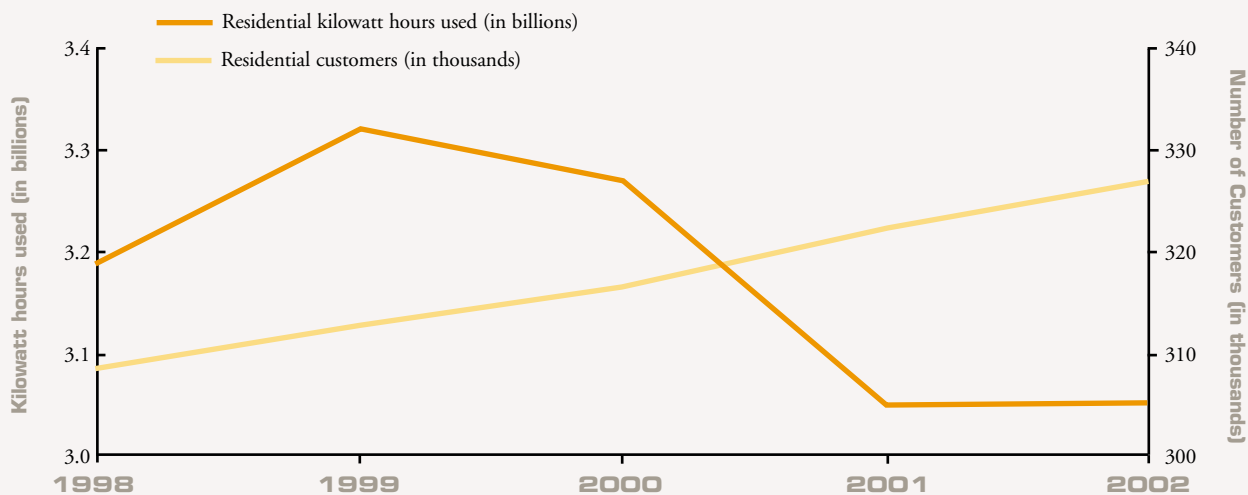


CUSTOMER STATISTICS

Years Ended December 31,	2002		2001		2000		1999		1998	
AVERAGE NUMBER OF CUSTOMERS										
Residential		327,127		322,707		316,758		312,849		308,564
Commercial		31,418		30,934		30,839		30,568		30,376
Industrial		263		259		276		279		286
Governmental		1,824		1,776		1,686		1,817		1,836
Sales for Resale		—		—		—		—		1
Total		360,632		355,676		349,559		345,513		341,063
KILOWATT HOURS (IN 000'S)										
Residential	35%	3,045,768	34%	3,050,900	34%	3,267,710	35%	3,322,835	34%	3,189,109
Commercial	43%	3,872,749	43%	3,829,360	41%	3,932,043	40%	3,753,167	38%	3,596,237
Out of service area (commercial) ^A	0%	—	0%	15,956	1%	96,399	1%	89,906	1%	63,876
Industrial	13%	1,165,532	14%	1,237,424	14%	1,352,457	14%	1,349,809	16%	1,476,960
Governmental	9%	839,081	9%	858,111	10%	908,283	10%	972,081	10%	972,993
Sales for Resale	—	—	—	—	—	—	—	—	1%	58,508
Total	100%	8,923,130	100%	8,991,751	100%	9,556,892	100%	9,487,798	100%	9,357,683
AVERAGE ANNUAL REVENUE PER CUSTOMER (IN SERVICE AREA)										
Residential	\$	643	\$	582	\$	476	\$	457	\$	442
Commercial		7,638		6,662		4,932		4,569		4,411
Industrial		234,189		243,410		171,125		166,100		173,915
Governmental		27,772		24,751		19,920		20,422		20,507

^A Sales to California terminated March 31, 2001.

Residential Consumption



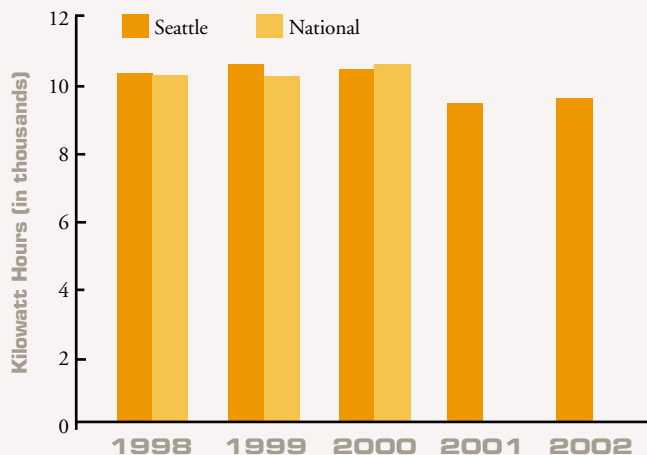
CUSTOMER STATISTICS

Years Ended December 31,		2002	2001	2000	1999	1998
AVERAGE ANNUAL CONSUMPTION PER CUSTOMER (KWh) ^A						
Residential	Seattle	9,311	9,454	10,316	10,621	10,335
	National	n/a	n/a	10,623	10,237	10,284
Commercial	Seattle	123,265	124,307	130,628	122,781	118,391
	National	n/a	n/a	71,640	68,858	69,489
Industrial	Seattle	4,431,681	4,777,699	4,900,207	4,838,026	5,164,195
	National	n/a	n/a	1,909,814	1,930,929	1,933,285
Governmental	Seattle	460,022	483,171	538,721	534,992	529,952
	National	n/a	n/a	n/a	106,614	110,403
AVERAGE RATE PER KILOWATT HOUR (CENTS) ^A						
Residential	Seattle	6.90¢	6.16¢	4.61¢	4.30¢	4.27¢
	National	8.43	8.57	8.22	8.16	8.26
Commercial	Seattle	6.20	5.36	3.78	3.72	3.72
	National	7.93	7.91	7.22	7.26	7.41
Industrial	Seattle	5.28	5.09	3.49	3.42	3.45
	National	4.84	5.07	4.46	4.43	4.48
Governmental	Seattle	6.04	5.12	3.70	3.83	3.75
	National	6.60	6.45	6.38	6.83	6.63
Total	Seattle	6.30	5.57	4.01	3.89	3.87
	National	7.21	7.26	6.68	6.64	6.74

^A Source of national data: Department of Energy (2002 estimated, 2001 revised preliminary; 2002 and 2001 consumption data is not available).

NOTE: The latest rate adjustment is effective May 1, 2003. Rates are set by the Seattle City Council. Notice of public hearings may be obtained on request to The Office of the City Clerk, City Hall, 600-4th Avenue, Floor Three, Seattle WA 98104. Additional information about public hearings or Council meetings can be found on the Web at <http://cityofseattle.net/council/meetings.htm>

Average Annual Residential Consumption



Average Residential Rates

